

Model Questions for Communicative English
Course-Ability Enhancing Compulsory Course
Semester-2

If not otherwise instructed, write the correct option to answer the following questions:

1. Which of the following is not a form of verbal communication?
 - a. Telephone conversation
 - b. Skype Chat
 - c. **SMS chat**
 - d. Video conferencing.

2. The channel or mode of communication used in *Braille* is
 - a. **Tactile**
 - b. Auditory
 - c. haptic
 - d. visual

3. Writing an examination paper is a form ofcommunication.
 - a. oral
 - b. non-verbal
 - c. verbal
 - d. electronic.

4. Which of the following expressions cannot be used in formal communication?
 - a. I am not attuned with your advice.
 - b. I care a foot for your advice.
 - c. I simply cannot understand what you advise.
 - d. I cannot decipher your words of advice.

5. Which of the following Greetings should constitute a parting speech?
 - a. Hello
 - b. How do you do?
 - c. Good evening
 - d. Good night.

6. Which of the following expressions cannot be considered to be a form of Phatic communication?
 - a. How do you do?
 - b. What's up?
 - c. Where were you, last week?
 - d. See you soon.

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7. Which of the following options generally denote an advantage of oral communication?
- quick feedback
 - ease in deciphering the addresser's body language.
 - better awareness of the context
 - all the above
8. In normal circumstances, 'bowing' is a means of showing
- respect.
 - Dissent.
 - Disagreement.
 - insult.
9. Which of the following communication channel can be considered to be better than the others in terms of quick transference of information and the richness of information?
- face-to-face conversation.
 - e-mails.
 - writing letters.
 - writing blogs.
10. A communicator should use written communication when:
- there is time urgency.
 - there is little time urgency.
 - she/he needs immediate feedback.
 - the message does not need to be permanent.
11. Which among the following options is a possible barrier to effective communication?
- Excessive use of jargon in speech.
 - Lack of attention in listening.
 - Cultural differences.
 - All of them.
12. If the audience is failing to pick up the pronunciation of the speaker, what should the speaker do to be intelligible?
- Try to speak in a more elegant manner
 - Try to explain or translate every word in the language the audience understands.
 - Try to speak slowly and audibly using simple expression and effective body language.
 - None of the above.

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13. To be a good listener, what one needs to do is:
- Not to have any pre-conceived notion about the speaker or the issue.
 - To be patient and attentive.
 - To be empathetic to the speaker
 - All the above.
14. A person talking to herself/ himself before a mirror is an example of
- Interpersonal communication.
 - Intrapersonal communication.
 - Group Communication.
 - International Communication.
15. A host of students discussing probable questions before the start of an examination is an example of
- Intrapersonal communication.
 - Public Communication.
 - Group Communication.
 - Interpersonal Communication.
16. A teacher lecturing on Indian Freedom Movement in a class is an instance of
- Intrapersonal communication.
 - Public Communication.
 - Group Communication.
 - Interpersonal Communication.
17. Which of the greetings listed below should an interviewee use upon her/his first entry into the interview room?
- Good Morning/Afternoon/Evening Madam(s)/Sir(s)!
 - How are you doing, Madam(s)/Sir(s)!
 - How do you do?
 - May I take my seat?
18. What one should normally avoid while appearing in an interview for a job
- Wearing casual outfits.
 - Speaking in a loud voice.
 - Standing with hands in the pocket.
 - All of them.

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19. A Group Discussion is normally arranged to observe a candidate's
- Oratory skills.
 - Leadership quality.
 - Ability to argue with logic.
 - All of them.
20. Which of the following things that a public speaker should take care of?
- That the audience stays interested.
 - That the audience must learn.
 - That the audience must have fun.
 - That the audience must clap.
21. If someone is congratulated for his/her success, what should his/her response be?
- Thanks.
 - It's my pleasure.
 - No mention, please.
 - I am pleased.
22. Which subscription a business letter should end with?
- Yours faithfully.
 - Yours lovingly.
 - Yours ever.
 - Yours affectionately.
23. A student's letter to the Principal of a College or the Head of the Institution must have the mention of her/his
- I-card number.
 - Class and roll no.
 - Home address.
 - Academic qualification.
24. If the last sentence of a letter starts with 'Thanking you', which punctuation should be put at the end of it?
- A fullstop(.)
 - A semicolon(;))
 - A comma(,)
 - A colon(:)

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25. A newspaper reporting should be written in
- Passive voice and present tense.
 - Future tense and active structures.
 - Past tense and active structures.
 - Present tense and in indirect speech.
26. Which of the following one must mention while making notes
- The full forms of the abbreviations.
 - A detailed description of the actual purpose of the note.
 - The name of the note maker.
 - The source of the quotations and references.
27. Which noun from the following list cannot have 'Dear' precede it?
- Sirs.
 - Madam.
 - Gentlemen.
 - Prime Minister.
28. To invite a senior to a subordinate officer's cabin, the sub-officer would say
- Come in.
 - You may come in, Sir.
 - May I come in, Sir?
 - Would you come in, Sir?
29. To comprehend a passage containing philosophical ideas should be read
- Closely and carefully.
 - Hurriently and in parts.
 - Casually and carelessly.
 - With a summary.
30. A student wanting to know something in class should say
- Answer my question, Mam/Sir.
 - Can you answer my question, Mam/Sir?
 - May I ask you a question, Mam/Sir?
 - I want to know this, Mam/Sir.

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